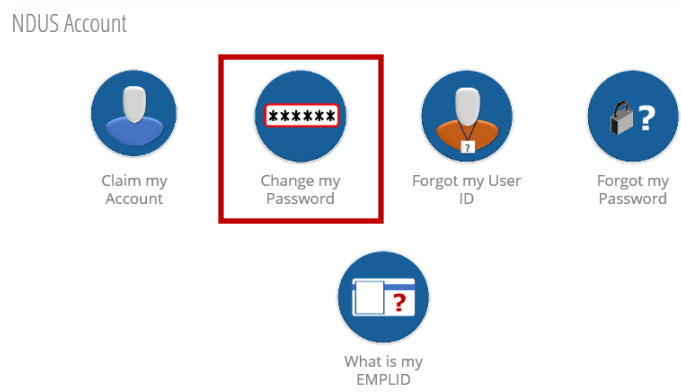


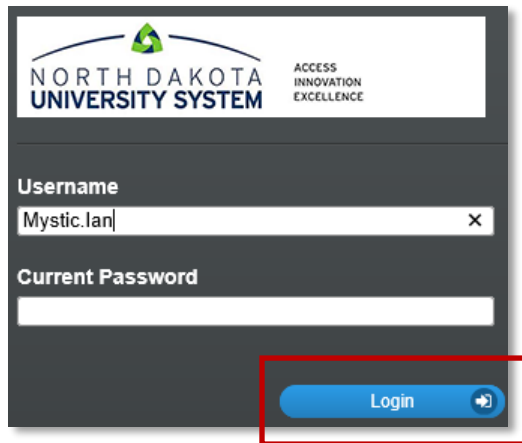
CampusConnection Helpsheet

Change Authentication Questions/Answers or Alternate Email

1. Access the [NDUS Account Info.](#)
2. Click **[Change My Password]**.







3. Enter NDUS User ID (Ex. Firstname.Lastname) and Password. Click **[Log In]**.



Change Authentication Questions

Click **[Setup Security Questions]**.

| | |
|----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
|  Change Password | Change your current password. |
|  Setup Security Questions | Setup your forgotten password security questions and answers. These challenge answers will allow you to recover your password if you forget it. |
|  Setup Google Authentication | Setup your mobile app device for Google Authentication. If you forget your password, you can use your mobile device to authenticate to this site. |
|  Setup Alternate E-mail | Setup your alternate e-mail address. If you forget your password you can use this address for self-service password reset. |

Click **[Clear Answers]**.



You have already setup your challenge/response answers. If you continue, you can re-answer your questions.

Answered Questions

What was the first vehicle you drove?

What city were you born in?



Name of the hospital where you were born?

Clear Answers  **Cancel** 


Click **[OK]**, to clear existing answers and setup new.

Confirm

Are you sure you wish to continue? If you proceed, your existing answers will be cleared and you will need to re-answer your security questions.

OK  **Cancel** 

Click **[Logout]**.

 ACCESS INNOVATION EXCELLENCE

LOGOUT **HELP**





Change Answers to Authentication Questions

If you forget your password, the system will prompt you for the answers to all authentication questions associated with your account.

Authentication Questions

Change Alternate E-mail

Click **[Setup Alternate E-mail]**.

| | |
|----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
|  Change Password | Change your current password. |
|  Setup Security Questions | Setup your forgotten password security questions and answers. These challenge answers will allow you to recover your password if you forget it. |
|  Setup Google Authentication | Setup your mobile app device for Google Authentication. If you forget your password, you can use your mobile device to authenticate to this site. |
|  Setup Alternate E-mail | Setup your alternate e-mail address. If you forget your password you can use this address for self-service password reset. |


Enter **[Alternate Email Address]**, then click **[Update]**.

Please update the following information:

Setup your alternate email address. If you forget your password you can use this address for self-service password resets. Do **NOT** use your NDUS or campus email address (e.g. @ndus.edu, @lrsc.edu).

User ID
sandra.fried
Alternate Email Address

Click **[Logout]**.

 ACCESS INNOVATION EXCELLENCE

Change Answers to Authentication Questions

If you forget your password, the system will prompt you for the answers to all authentication questions associated with your account.

Authentication Questions

For assistance or questions concerning your NDUS Account, contact the North Dakota University System Help Desk at 1-866-457-6387 or visit <https://helpdesk.ndus.edu/>